

# **CUSTOMER ADVISORY**

# UPDATE 2: CURRENT SITUATION IN BANGLADESH

July 24, 2024

## Dear Valued Customer,

APL Logistics would like to provide an update on the current situation in Bangladesh following our previous advisory.

#### Office Hours:

• All offices, including government and non-government offices, will be open on Wednesday, July 24 and Thursday, July 25 from 11:00 AM to 3:00 PM.

#### Nationwide Curfew:

- A nationwide curfew remains in effect, with relaxed timing to facilitate office work.
- Curfew hours are from 5:00 PM onwards, allowing for operational activities during the hours of 11:00 AM to 3:00 PM.

#### Internet Connectivity:

- Internet connections were restored on the night of July 23, but in a limited capacity and in selected areas.
- This restoration aims to support commercial, banking, and customs activities, and will gradually increase across the country.

## **Customs System:**

- As of the night of July 23, customs systems have been restored at many locations.
- It is anticipated that all locations will have their customs systems restored by July 24.

#### Cargo Movement:

- Cargo movement is scheduled to resume from July 24 onwards.
- We anticipate operational activities to gradually resume from July 24 onwards at offices, ports, customs, and CFS facilities, pending full restoration of internet connectivity.

We continue to monitor the situation closely and will provide further updates as necessary. Please do not hesitate to contact us if you have any questions or require assistance.

Sincerely, APL Logistics